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Table of Contents

Get started with Engineer's Toolset ................................................................. 4
  Who this guide is for ......................................................................................... 4
Get started with Engineer's Toolset for Desktop .................................................. 6
  Find and launch tools with Engineer's Toolset Launch Pad ................................. 6
  Organize your tools with Engineer's Toolset Workspace Studio ........................... 7
Get started with Engineer's Toolset for the Web ................................................ 9
  Log in to the Orion Web Console to use Engineer's Toolset for the Web ............ 9
  Navigate to the Toolset dashboard to access Engineer's Toolset tools in the Orion Web Console ...... 10
Beyond getting started with Engineer's Toolset ................................................ 12
Get started with Engineer's Toolset

This guide picks up right after the Engineer's Toolset installation process and walks you through a short introduction of Engineer's Toolset for Desktop and Engineer's Toolset for the Web.

Who this guide is for

<table>
<thead>
<tr>
<th>NEW USERS</th>
<th>EXISTING USERS</th>
</tr>
</thead>
<tbody>
<tr>
<td>This guide is meant for new users and is the best place to start with Engineer's Toolset.</td>
<td>Existing users can find more advanced information in the Engineer's Toolset Administrator's Guide.</td>
</tr>
</tbody>
</table>

The difference between Engineer's Toolset for Desktop and Engineer's Toolset for the Web

There are two different versions of Engineer's Toolset, and each version is fundamentally different. Each version has its own license, its own installation process, and its own system requirements. They do not depend on each other or interact, and you can install both versions onto the same computer.

Purchasing Engineer's Toolset gives you full licensed access to both Engineer's Toolset for Desktop and Engineer's Toolset for the Web. Or if you're evaluating Engineer's Toolset, you can use both versions without restriction during the 14-day evaluation period.

Get Started with Engineer's Toolset for Desktop

Engineer's Toolset for Desktop is a standalone package intended to be installed on a network engineer's workstation. It includes more than 50 tools that help troubleshoot networking issues.

- Install Engineer's Toolset for Desktop - If you haven't yet installed Engineer's Toolset for Desktop, see the Installation Guide.
- Engineer's Toolset Launch Pad - Use the Launch Pad to find the appropriate tool for the job.
- Engineer's Toolset Workspace Studio - Once you've found the tools, use Workspace Studio to organize them in a personalized way that fits your work flow.

Get Started with Engineer's Toolset for the Web

Engineer's Toolset for the Web is an Orion Platform product. Like all Orion Platform products, Engineer's Toolset for the Web uses the Orion Web Console and can be integrated and used with other Orion Platform products.
- If you haven't yet installed Engineer's Toolset for Web, see the [Installation Guide](#).
- Log into the Orion Web Console to use Engineer's Toolset for the Web
- Access and use Engineer's Toolset tools in the Orion Web Console
Get started with Engineer's Toolset for Desktop

Engineer's Toolset for Desktop is a desktop application that includes more than 50 tools designed to help troubleshoot networking issues.

Many Engineer's Toolset tools monitor some aspect of a device, or group of devices, on your network. These tools collect information by using the SNMP protocol. **Make sure that all devices that you want to collect information from have SNMP properly configured.**

To get started, begin with two desktop-based applications included with Engineer's Toolset:

- **Toolset Launch Pad** - gives you central access to all of the Engineer's Toolset tools and helps you quickly find the right tool for the job.
- **Workspace Studio** - helps you gather and organize the tools that you regularly use.

Find and launch tools with Engineer's Toolset Launch Pad

Toolset Launch Pad gives you central access to all of the Engineer's Toolset tools and can help you quickly find the right tool for the job.

Open Toolset Launch Pad by navigating to Start > SolarWinds Engineer's Toolset > Toolset Launch Pad or by using the Toolset Launch Pad shortcut on your Windows desktop.

When you start Toolset Launch Pad, you'll see the Quick Start screen. From the Quick Start screen, you can access some of the more commonly used tools in Engineer's Toolset.
Browse for other tools by clicking a category on the left side of the Toolset Launch Pad, or use the search bar to find tools that can help you solve a specific problem.

For example, if you're looking for tools to help you solve a DNS-related problem, enter "dns" in the search bar:

![Search results for DNS tools](image)

In the search results, Launch Pad includes a description of each tool, a preview screenshot, and a Launch button.

In this example, eight tools relate to the search term "dns", and tools like DNS Analyzer and DNS Audit appear in the search results.

When you find a tool that you'd like to use, click that tool's Launch button to start using it.

**Organize your tools with Engineer's Toolset Workspace Studio**

After you've found the right tools with Engineer's Toolset Launch Pad, Workspace Studio is a great place to organize them. Open multiple tools simultaneously, monitor multiple devices, and customize the layout to meet your specific work needs.
Open Workspace Studio
Start > SolarWinds Engineer's Toolset > Workspace Studio

Workspace Studio basics

- **Add devices to monitor** - Click Add Device in the Getting Started dialog, or click the plus sign next to Devices on the left side. Enter an IP address or host name and select the SNMP credential that you want to use for monitoring.

- **Add gadgets and associate them with a device that you’re monitoring** - Open gadgets and add them to a tab in Workspace Studio by clicking and dragging them from the Gadgets dialog in the lower-left to a spot in the current tab.

- **Create tabs to create groups of gadgets and to organize them** - Click the plus sign in the top right of the center window to create a new tab. Add gadgets to the tab to create your own customized work space. Your tabs and layout are saved automatically, so the next time you start Workspace Studio, you can start where you left off.
Get started with Engineer’s Toolset for the Web

Engineer's Toolset for the Web is an Orion Platform module. Like all Orion Platform products, it uses the Orion Web Console and can be integrated with other Orion Platform products.

To get started:

- **Log in to the Orion Web Console** - The Orion Web Console is the web-based front end where you use Engineer’s Toolset for the Web tools.
- **Navigate to the Toolset dashboard** - Find and use Engineer's Toolset tools in this out-of-the-box dashboard.

Log in to the Orion Web Console to use Engineer’s Toolset for the Web

Engineer's Toolset for the Web is an Orion Platform product. As with all Orion Platform products, you'll use it by first logging in to the Orion Web Console.

In a web browser, navigate to [http://hostnameOrIPAddress:port] where:

- hostnameOrIPAddress is the hostname or IP address of the Orion server where Engineer's Toolset for the Web is installed.
- port is the Orion Web Console port defined for the website. This is configurable during installation. The default port is 8787.

You'll see the Orion server log in page:
You can log in as the default admin with no password. Later, you'll want to update the Admin account's password and create users and groups, each with their own specialized views and permissions.

**Navigate to the Toolset dashboard to access Engineer's Toolset tools in the Orion Web Console**

After you've logged in to the Orion Web Console, you can find all of the Engineer's Toolset for Web tools in one place by navigating to MY DASHBOARDS > TOOLSET.

You can get to any Orion Platform product dashboard by clicking MY DASHBOARDS at the top of any view in the Orion Web Console.
Click TOOLSET or All Tools to access the five tools available in ETS for Web:

Click a tool to begin using it. Tools open in a new tab in your web browser.
Beyond getting started with Engineer's Toolset

Now that you've gotten started, check out the following topics to learn more about using Engineer's Toolset. You can also find more detailed information in the Engineer's Toolset Administrator's Guide.

**Engineer's Toolset for Desktop**

- [Enter your license](#) to activate Engineer's Toolset for Desktop.
- [List of tools](#) included in Engineer's Toolset for Desktop.

**Engineer's Toolset for the Web**

- Use the [web-based license manager](#) to activate Engineer's Toolset for the Web.
- [Add network devices](#) with which to use the Engineer's Toolset for the Web tools.
- [Manage Orion Web Console user accounts](#).

**Have a question?**

Join the [THWACK](#) SolarWinds IT community, and find more information in the SolarWinds [Success Center](#).